



Dear Valued Customers and Partners,

As most businesses around the world are facing the impact of the COVID-19 pandemic, Axiomtek has been working to minimize supply chain disruptions to its customers. Our dedicated teams across the globe have displayed their commitment to seeking the most effective ways to support its customers, lessen their project interruptions and challenges - and ensure business continuity in these trying times. Many of our customers provide solutions that help fight this pandemic. They provide essential services and infrastructures that affect our daily lives and the safety and well-being of our communities and families.

Axiomtek USA has remained open to support our customers who are classified as essential businesses to help combat this pandemic. Such commitment to our customers does not preclude our concerns for our employees' safety and our city guidelines and mandates. Protective measures are established and enforced. We have limited the numbers of our brick-and-mortar staff, allowed non-essential workforce to work from home and strictly followed social distancing guidelines and other sanitary measures to avoid infection and spreading of the virus.

We are working with our headquarters in Taiwan, to enhance resource availability; sustain our manufacturing, integration and testing capacities; find solutions for delays resulting from our suppliers' business disruptions; and provide business continuity in order to ensure minimum interruptions to our customer's projects. We ask for your patience and will continue to reach out and let you know of any changes that may affect your business.

We expect continued challenges in the upcoming months as we fight this pandemic and its impact on our business, communities, families and daily lives. Please rest assured that Axiomtek will continue to work to find the most effective ways to help mitigate the negative effects on your business.

I ask that you reach out to your Axiomtek support team or directly to me with any concerns you may have on your project. We will do our best to support your business goals. I want to let you know that we are in this fight together - and that we are here for you.

Thank you for allowing us to be a part of your mission. We look forward to continuing our partnership, overcoming challenges and embarking upon a brighter future ahead together.

Stay safe and be well,

Your Axiomtek Team

STAY UPDATED

